



IRON MOUNTAIN  
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Colorado Springs, CO 80907  
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## Master Roll-Off Service Agreement

Customer Name: \_\_\_\_\_ Billing Name: \_\_\_\_\_  
Service Address: \_\_\_\_\_ Billing Address: \_\_\_\_\_  
City/State/Zip: \_\_\_\_\_ City/State/Zip: \_\_\_\_\_  
Site Contact: \_\_\_\_\_ Contact: \_\_\_\_\_  
Email: \_\_\_\_\_ Phone: \_\_\_\_\_

Containers cannot be transported with an excess of 10 tons of debris. This will cause the truck to exceed its GVW and will be subject to heavy fines. If fined, the customer will be responsible for the fine. The Rocky Mountain Development Group, LLC dba Iron Mountain Demolition and Roll-Off (herein referred to as Vendor) will do our best to inform you if we believe a container is overweight; however, Vendor cannot confirm on site what the weight of the container and/or vehicle is, and Customer remains solely responsible for ensuring the container is not overweight. Do not overfill or overload the containers. Containers loaded at or above the container rim will not be transported and must be offloaded by the customer prior to transportation. If a container exceeds 4 tons, there will be a prorated charge of \$50 per ton over. If the container exceeds 8 tons, it will be an additional prorated charge of \$35 per ton as a penalty and the excess wear incurred on our vehicles. If a container is at a residence for more than 7 days a \$20 fee will be incurred per day.

**Waste Materials shall be NON-HAZARDOUS, SOLID WASTE ONLY! The customer agrees that they will NOT place liquid, radioactive, toxic, ignitable, corrosive, electronic, medical, or any other waste otherwise listed as hazardous materials in the container. Refrigeration and air conditioning items will not be accepted. Customer will be charged a penalty fee of \$200 if any hazardous material is found.** Customer agrees to protect and cover Vendor for any damages, losses, or legal claims, including attorney fees, resulting from hazardous or improperly loaded materials placed in the container while it's under Customer's possession, no matter where those materials came from. Wet concrete shall not be placed in containers. A clean-out fee may be charged if required due to wet concrete placed in container.

Customer shall provide a suitable site for the container and grant Vendor access to the container at all reasonable times. Vendor is **not responsible for any property damage** that occurs **due to Customer moving or improperly loading** the container. Vendor shall **not be responsible for any claims of damage to pavement or driving surfaces** resulting from the servicing of the container or objects within a 10' radius of the truck. Customer agrees to protect and cover Vendor for any damages, losses, or legal claims, including attorney fees, incurred by Vendor relating to; loss of or damage to the container or the property of, or injury or death of any person resulting from the use, operation or possession by Customer of the container or Customer's breach this agreement.

Repairs to damaged containers will be the responsibility of Customer, with repair rates at \$90/hr. plus materials. Containers shall not be moved by Customer. Containers will be loaded properly, in accordance with the guidance provided.

Customer shall pay drop fee prior to delivery to ensure validity of debit/credit card provided and secure delivery date. All other services rendered will be invoiced and charged to the debit/credit card provided by the customer within 5 business days of removal. If payment is declined, Vendor will contact Customer. Failure to remit payment within 30 days will result in a formal notice. Customer's debt will be assigned to a collections agency. The terms set forth herein, including those related to payment, shall survive termination.

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_  
Print Name: \_\_\_\_\_ Accepted by Iron Mountain Representative: \_\_\_\_\_

Demolition

Portable Toilets

Roll-off

Trucking

## Credit Card Authorization Form

Please complete all fields. You may cancel this authorization at any time by contacting us.  
This authorization will remain in effect until cancelled

<b>Credit Card Information:</b>	
Card Type: <input type="checkbox"/> Master Card <input type="checkbox"/> VISA <input type="checkbox"/> Discover <input type="checkbox"/> AMEX <input type="checkbox"/>	
Cardholder Name (as shown on card): _____	
Card Number: _____	
Expiration Date (mm/yy): _____	CVC #: _____
Cardholder ZIP Code (from credit card billing address): _____	

I, \_\_\_\_\_, authorize \_\_\_\_\_ to charge my credit card above for agreed upon purchases, I understand that my information will be saved to the file for future transactions on my account

\_\_\_\_\_  
Customer Signature

\_\_\_\_\_  
Date

# How to Safely Load a Roll-Off Dumpster

## 1. Understand Your Dumpster's Weight and Size Limits

Before you begin loading your roll-off dumpster, it's essential to understand the weight and size limits of the dumpster you've rented. Dumpsters come in a variety of sizes, typically ranging from 10 to 40 cubic yards, and each has a specific weight limit. Exceeding these limits can result in overage fees or difficulty in transporting the dumpster safely.

- **Even distribution:** Always distribute heavy items evenly throughout the dumpster. This helps prevent tipping when the dumpster is picked up and ensures safe transport.
- **Do not load concrete/dirt in 40YD containers. It is a tipping hazard!**

## 2. Load Heavy Items First

When loading a roll-off dumpster, it's always best to start with the heaviest items. This provides a stable base and ensures the dumpster remains balanced when it is lifted and transported. Heavy materials, such as concrete, bricks, or metal, should be placed at the bottom and spread evenly across the dumpster's surface.

Best practices for loading heavy items:

- **Avoid stacking too high:** Large or heavy items should not be stacked high in the dumpster as they can become unstable and fall, potentially causing injury or damage.
- **Use proper lifting techniques:** When lifting heavy items, bend your knees, keep your back straight, and lift with your legs, not your back. Overexerting yourself can lead to injury, so always use proper lifting techniques or seek assistance when needed.

Once the heavy items are securely in place, you can start adding lighter materials.

## 3. Break Down Bulky Items

Maximizing the space in your roll-off dumpster is key to getting the most out of your rental. One of the best ways to conserve space is by breaking down bulky items before placing them in the dumpster. This allows you to pack more debris and reduce air gaps between materials.

Items you can break down include:

- **Furniture:** Disassemble large pieces of furniture, such as sofas, tables, and bookshelves. Removing legs and arms from furniture can help you fit more into the dumpster.
- **Boxes and packaging materials:** Flatten cardboard boxes and other packaging materials before loading them into the dumpster.
- **Construction debris:** Cut or break down long pieces of wood, drywall, or metal to make them easier to stack.

Breaking down bulky items not only helps maximize space but also makes it safer to load the dumpster by reducing the chance of items shifting during transport.

## 4. Avoid Overfilling the Dumpster

## How to Safely Load a Roll-Off Dumpster

One of the most common mistakes people make when loading a roll-off dumpster is overfilling it. Overfilled dumpsters can pose several risks, including falling debris during transport, difficulty lifting the dumpster, and even fines for exceeding capacity.

How to avoid overfilling:

- **Follow the fill line:** Most dumpsters have a fill line indicating the maximum safe level for loading. Never stack debris above this line, as doing so can create an unsafe situation for both you and the driver.
- **Compact materials:** If you're running out of space but haven't reached the fill line, try compacting materials by breaking them down further or shifting items to fill gaps.
- **Rent a larger dumpster if needed:** If you find that your project generates more debris than expected, consider renting a larger dumpster. Overfilling a smaller dumpster can lead to additional fees, so it's often more cost-effective to upgrade to a larger size.

### 5. Follow Local Disposal Regulations

Each municipality has its own rules and regulations regarding the types of materials that can be disposed of in a roll-off dumpster. Failing to follow these regulations can result in fines or penalties, and certain items may even pose environmental or safety hazards.

Materials typically prohibited in dumpsters:

- **Hazardous waste:** As mentioned earlier, items such as paints, solvents, and chemicals are often prohibited in roll-off dumpsters.
- **Tires:** Many landfills do not accept tires due to environmental concerns.
- **Appliances with Freon:** Appliances like refrigerators or air conditioners that contain Freon must be disposed of according to specific guidelines.
- **Batteries and electronics:** Some electronic devices and batteries contain hazardous materials and must be recycled through special programs.